



**California Highway Patrol
Office of Internal Affairs
Annual Internal Investigations
Statistical Summary
2015**



In accordance with Department policy and the Commission on Accreditation for Law Enforcement Agencies (CALEA) Standard 52.1.5, an annual statistical summary based on the records of internal investigations has been compiled and made available to the public and agency employees. In addition to the records of internal investigations, a statistical summary of all complaints and dispositions has been provided.

CALEA Standard 52.1.5: *The agency compiles annual statistical summaries, based upon records of internal affairs investigations, which are made available to the public and agency employees.*

Background Information:

The California Highway Patrol (CHP) currently has 10,781 employees; 7,491 uniformed members and 3,290 non-uniformed members. Employees work throughout the state in one of nine Field Divisions which includes eight traditional Field Divisions and Protective Services Division, and three Staff Divisions within CHP Headquarters. Within the eight traditional Field Divisions are 16 commercial vehicle enforcement facilities and 103 Area offices. When information is obtained or uncovered involving inappropriate acts or omissions by an employee, the employee's commander or designee has the responsibility to ensure a complete investigation into the allegations is conducted. The eight traditional Field Divisions are geographically depicted as follows:





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The mission of the CHP is to provide the highest level of Safety, Service, and Security for a population of over 39.1 million California residents, of which over 24.8 million are licensed drivers. During the course of a year, CHP officers conduct over five million enforcement and service contacts with the public. The following is a statistical summary of employee misconduct (adverse action) and citizens' complaints investigated in 2015.

Internal Investigations Resulting in Adverse Action (By Division)

Division	2015	2014	2013	2012	2011	5 yr. avg.
Headquarters	7	11	6	5	8	7.4
Protective Services	0	2	1	0	1	0.8
Northern Valley	6	9	8	7	4	6.8
Golden Gate	24	23	21	13	28	21.8
Central	29	32	19	11	26	23.4
Southern	19	6	10	12	18	13.0
Border	9	21	12	21	25	17.6
Coastal	17	18	16	14	17	16.4
Inland	8	9	9	8	14	9.6
Totals	7	12	7	10	11	9.4
Totals	126	143	109	101	152	126.2

Miscellaneous Investigations (Internal Investigations not resulting in Adverse Action)

Division	2015	2014	2013	2012	2011	5 yr. avg.
Headquarters	13	7	10	17	10	11.4
Protective Services	0	1	1	2	0	0.8
Northern Valley	9	4	4	2	1	4.0
Golden Gate	8	15	6	17	8	10.8
Central	9	7	12	7	6	8.2
Southern	12	3	15	10	4	8.8
Border	5	5	5	10	6	6.2
Coastal	5	2	7	11	10	7.0
Inland	6	6	5	8	8	6.6
Totals	7	1	4	3	6	4.2
Totals	74	51	69	87	59	68.0



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Summary of Citizens' Complaint Investigations by Division

Division	2015	2014	2013	2012	2011	Ratio of Citizens' Complaints Received Per Total Employees for 2015
Headquarters	5	5	5	9	27	1 for every 279 employees
Northern	21	22	35	57	62	1 for every 35 employees
Valley	75	72	89	105	112	1 for every 16 employees
Golden Gate	55	94	76	92	120	1 for every 28 employees
Central	50	47	62	92	124	1 for every 22 employees
Southern	90	109	109	141	194	1 for every 19 employees
Border	88	111	108	115	145	1 for every 17 employees
Coastal	36	56	51	75	96	1 for every 22 employees
Inland	53	57	55	104	106	1 for every 17 employees
Totals	473	573	590	790	862	1 for every 23 employees

Citizens' Complaint Allegations (Top 8)

Allegations	2015	% of Allegations	2014	2013	2012	2011
Discourtesy/Verbal (05A)	230	24.9%	294	310	459	418
Validity/ Citation (13A)	79	8.6%	117	94	170	195
Discourtesy/Non-Verbal (05B)	51	5.5%	53	46	89	97
Lack of Assistance (17A)	47	5.1%	63	47	89	68
Other (99A)	30	3.3%	39	38	43	59
Harassment (21A)	27	2.9%	37	45	46	71
Discrimination/Race (06B)	25	2.7%	32	19	21	28
Improper Investigation (16A)	23	2.5%	33	37	44	49
Validity/Arrest (13B)	22	2.4%	31	37	23	49
Validity/Reason for Stop (13D)	21	2.3%	29	35	32	50

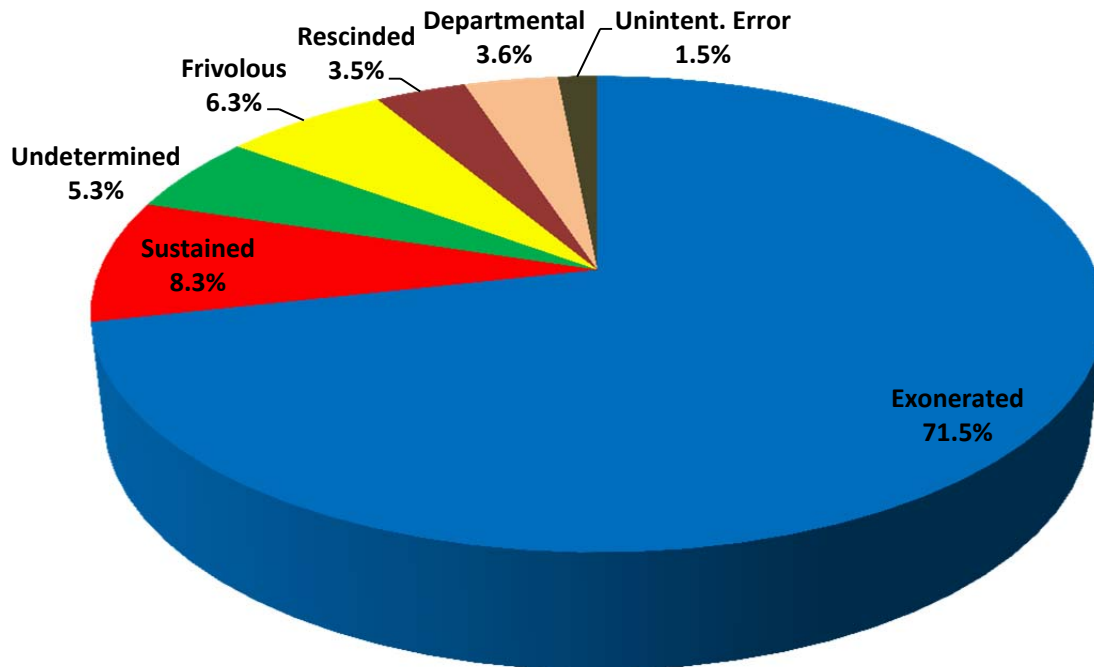
*Total allegations are not correlative to total Citizen Complaints due to the possibility of multiple allegations per Citizen Complaint. There were a total of 923 citizen complaint allegations in 2015.



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2015 Citizens' Complaint Findings



Definitions:

Adverse Action: A disciplinary measure taken against an employee as the result of inappropriate acts or omissions.

Sustained: The act (or omission) did occur, and it is deemed improper.

Unintentional Error: The act (or omission) did occur, and it is deemed improper, but was the result of an employee's honest mistake.

Undetermined/No Finding: Used only when the evidence, or lack thereof, precludes the investigator from making a definitive judgment.

Departmental: Used when the employee's actions are fully in compliance with Department policy and/or procedure, but the policy or procedure itself is found to be erroneous or is the cause of the complainant's concerns.

Exonerated: The employee did not commit the act (or omission), or did commit the act and it is deemed to be proper or within Department policy.

Frivolous: The complaint is found to be totally and completely without merit, or is filed for the sole purpose of harassing an employee. This includes complaints which are questionable or irrational.

Rescinded: The complainant, after having initiated the complaint process, specifically requests to withdraw all of the allegations.