

1. What kind of notification are TNCs required to give authorized drivers after identifying potential identity fraud using the authorized driver's credentials? What is their process for notifying potential victims?
2. What internal procedures exist for the PUC to work with local law enforcement to prosecute those who use fraudulent identities to drive for a TNC?
3. What educational programs are the PUC prepared to conduct to teach law enforcement how to verify that a TNC driver is the authorized driver on the TNC account?
4. TNC companies have told media outlets that they keep track of the accounts they shut-down for fraudulent activity. Has the PUC ever demanded these records?
5. It has been reported that LAX police officers report cases of fraudulent drivers to the PUC. What does the PUC do with these reports, and how many reports about fraudulent drivers has the PUC received? How many local agencies provide the PUC with this information?
6. Last year, the Governor signed my bill, AB 2986, which codified PUC regulations that mandate TNCs provide passengers with information about their driver, including a photo and name of their driver. If TNC drivers are caught using fraudulent accounts that do not match their driver name or picture, what is the PUC's enforcement remedy?

Please provide my office with answers to the questions at your soonest convenience. Thank you for your attention to this important matter.

If you have any questions, please do not hesitate to contact my office.

Sincerely,



Jordan Cunningham
Assemblyman, District 35

CC: Members of the California Public Utilities Commission