

**New Jersey Department of Health and Senior Services
INSPECTION REPORT OF KENNELS, PET SHOPS, SHELTERS AND POUNDS**

Name of Facility ASSOCIATED HUMANE-NEWARK		License No. 09-06809	Date of Inspection 8/26/09
Address of Facility 124 EVERGREEN AVE		Time Began 11:00 AM	Time Completed 3:00 PM
County/ Municipality NEWARK / ESSEX CO.		Inspecting Organization OAW / IZDP - NJDHSS	
Name of Inspecting Official(s) Heather Bialy + Linda Freese			Telephone Number 609-588-3121
Type of Establishment <input type="checkbox"/> Kennel <input type="checkbox"/> Pet Shop <input checked="" type="checkbox"/> Pound <input type="checkbox"/> Shelter	Type of Inspection <input type="checkbox"/> Initial <input type="checkbox"/> Routine <input type="checkbox"/> Complaint <input checked="" type="checkbox"/> Reinspection	Result of Inspection <input type="checkbox"/> Satisfactory <input type="checkbox"/> Conditional A <input checked="" type="checkbox"/> Conditional B <input type="checkbox"/> Unsatisfactory	

This inspection is based on N.J.A.C. 8:23A-1 "Animal Facility Operation" promulgated under the authority of N.J.S.A. 4:19-15.14. ("X" indicates a violation)

N.J.A.C. 8:23A

1.2 - COMPLIANCE

b. Certificate of local inspection
 d. Fire inspection
 c. Plan review, if applicable

1.3 - FACILITIES (GENERAL)

a. General housing condition
 b. Electric power/water test
 c. Storage of food and/or bedding
 d. Disposal of waste and/or carcasses
 e. Facilities for caretaker's cleanliness
 f. Premises (buildings and grounds)

1.4 - FACILITIES (INDOOR)

a. Indoor facilities/acclimation certificate not provided
 b. Heating
 c. Ventilation
 d&e. Lighting
 f. Interior surfaces not impervious to moisture
 g. Drainage

1.5 - FACILITIES (OUTDOOR)

a,b,&c. Protection from weather elements
 d. Drainage
 e. Outdoor enclosure surfaces/disposal of run off

1.6 - PRIMARY ENCLOSURES

a. Primary enclosure requirements
 b,g,&h. Enclosure size/litter receptacle/exercise
 c. Segregation of animals
 d. Disinfection between inhabitants
 e. Isolating contagious animals
 f. Flooring
 i. Suspect rabid animal caging
 j. Tethering in lieu of primary enclosures

1.7 - FEEDING AND WATERING

a&c. Feeding frequency
 b. Food quality
 d. Location of food receptacles
 e,f,&g. Food receptacles
 h. Potable water/water receptacles

1.8 - SANITATION

a. Removal of excreta/protection of animals during cleaning
 b. Frequency of cleaning
 c. Disinfection practices
 d. Condition of buildings/grounds
 e. Pest control

N.J.A.C. 8:23A SECTIONS (CONTINUED)

1.9 - DISEASE CONTROL

a. Disease control and health care program established and maintained by a veterinarian:
Dr. Bonjovanni
 b,c,&j. Certificate of veterinary supervision/notification of noncompliance/zoonotic disease reporting
 d. Observation of animals/treatment of injury or illness/ stress remediation
 e,k,&l. Handling of rabies suspects
 f. Isolation of animals with communicable disease
 g,h,&i. Isolation rooms
 m&n. Fact sheets/noncompliance of ordered quarantine

1.10 - HOLDING AND RECLAIMING ANIMALS

a. 1. Seven day stray holding period
 1-4. Rabies holding period/rabies testing protocol
 5-6. Elective euthanasia
 b. Facility Sign
 b. 1-5. Public access
 6-7. Notification of unlicensed dog/impoundment

1.11 - EUTHANASIA

a&b. Pre-euthanasia handling/sedation
 c&d. Method of euthanasia
 e. Persons administering euthanasia
 f. Euthanasia protocol
 g. Assessment of animals after euthanasia

1.12 - TRANSPORTATION

a&b. Vehicle requirements
 c,e,&f. Primary enclosures
 d. Animal segregation
 g. Sanitation of enclosures
 h. Emergency veterinary care
 i. Temporary holding facilities

1.13 - RECORDS AND ADMINISTRATION

a,c,&d. Record keeping
 b. Records not kept on premise
 e. Change in facility status

NJAC 8:23-1 THROUGH 3

1.1 Importation of dogs; certification requirements
 1.2 Reporting of known or suspect rabid animal
 1.3 Transportation of confined animals
 1.4 Quarantine, testing and transportation of pet birds
 1.5 Records of pet birds
 2.1 Sale of turtle eggs/live turtles
 3.1 Transportation of animals by ACOs

NUMBER OF ANIMALS AT THE FACILITY (List species and numbers)					
Species	No.	Other Species	No.	Other Species	No.
Dogs	166				
Cats	122				

Signature of Owner, Operator or Representative Sent via Mail	Signature of Inspecting Official(s) Heather Bialy, Linda Freese
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Associated Humane Society
Newark, Essex County
124 Evergreen Avenue
Newark, New Jersey 07114

Continuation Sheet for inspection conducted August 26, 2009

8:23A-1.3 Facilities (general)

1.3 (a) Drains in the basement were not clogged at the time of this inspection. The air handler unit was being repaired during this inspection. **Repeat violation:** Padlocks on cages prevent immediate access to animals in case of emergency. Padlocks remain on cages at all times except during the cleaning process. It was explained to inspectors that they will not remove the padlocks due to liability reasons. It was also said that during an emergency flooding situation in the basement, it took 6 people 12 minutes to unlock and remove the animals from the basement.

Padlocks on cages creates an imminent threat to human safety in the case of an emergency due to the vast number of cages that need to be unlocked quickly and the number of rooms in the facility. Animal care takers and emergency personnel would spend vital time unlocking cages which could put their lives in jeopardy.

It is recommended that persons looking for lost pets or inquiring to adopt an animal be escorted through the facility rather than allowed to wander the facility on their own.

1.3 (d) Repeat violation: A large amount of animal carcasses were being stored outside in open plastic bags, piled on top of each other in a shopping cart. Pools of blood and other fluid from the bodies were also present in this area which produced an overwhelming malodorous smell. Carcasses must be stored under refrigeration or in tightly sealed containers if they are to be held on the premises. Carcasses not held under refrigeration must be removed from the premises within 12 hours in temperatures of 45 degrees and above. Containers have been purchased for storing animal carcasses awaiting cremation, but are not yet in use.

1.3(f) Repeat violation: Various unused equipment and debris remain around the outdoor dog kennels and crematorium, including cat litter under tarps, and a boat. Inspectors were told that these items are being removed gradually.

8:23A-1.4 Facilities (indoor)

1.4(c) Ventilation in the basement was insufficient during this inspection. One fan was in operation, but the exhaust fans which vent to the outside were said to be on a time delay and were not operating during the time the air conditioning unit was off and being repaired. An accumulation of dirt and hair covered the fan that was in operation and one of the exhaust fans had a sheet of newspaper and a large plastic wrapper stuck between the wire grids.

1.4(f) Repeat violation: The indoor surfaces of the dog kennels have peeling paint and many have cracks in the concrete and are not impervious to moisture. The surfaces of the dog kennels in the basement are also in the same condition and are not impervious to moisture. Some enclosures were being painted and concrete work was being applied during this inspection.

1.4(g) Repeat violation: The drainage ditch at the end of the first aisle of kennels in the basement has not been repaired and still allows runoff to come into contact with dogs housed in kennels at the far end of the room.

8:23A-1.5 Facilities (outdoor)

1.5(e) Repeat violation: Surfaces of the outdoor kennel runs were not impervious to moisture. Concrete repairs to the drains were being conducted during this inspection.

8:23A-1.6 Primary enclosures

1.6(a) Repeat violation: The dog kennels in the basement do not allow animals to remain dry and clean. Some of the kennels were noticeably wet with an accumulation of water. Inspectors were told that a Shop Vac was being used to dry the kennels, but this was not witnessed by inspectors. When being told this, staff pointed to a black hose, similar to a Shop Vac suction hose, which was connected to the newly installed PVC pipe being used to drain the overflow from the air handling unit above the kennels. This is the same unit that was leaking into the dogs' primary enclosures during the previous inspection on 7/30/09.

Dogs are unable to remain clean in the 2 main dog kennel areas because animal care staff is instructed to not scoop the feces that accumulate in their pens. Many dogs are covered in feces and some dogs were observed to have red, irritated lesions between their toes. Dogs are permitted indoor/outdoor access at night, and are then locked in the outdoor section in the morning while the indoor section of the kennel is cleaned. Feces accumulation from overnight is not removed from the outdoor section because staff states that the City of Newark will not allow them to dispose of the feces in dumpsters, so it is instead hosed down the drains. The facility must work with the City to find an acceptable way to first dispose of accumulated feces before locking the dogs into the outdoor kennels.

1.6(e) / 1.9(f) Repeat violation: Animals showing signs of contagious illness are still being housed with healthy animals and are not being removed to a separate isolation area. According to medical records, approx. 36 animals in the main population were receiving treatment for contagious illness without being isolated. This included multiple animals in the cat and kitten colony rooms which were being treated for upper respiratory infections. There is no isolation area established for dogs showing signs of contagious illness. Several dogs in the shelter are being treated for various communicable diseases, including kennel cough, and are not separated from the healthy population.

1.6(g) Repeat violation: Cats have been provided litter boxes in individual cages and in the fractious cat room. Cats housed in the colony cat rooms must be provided with additional litter boxes. During this inspection there were 3 round flower pot type litter boxes in the male cat colony room; but each one had a cat sleeping inside and was not available for use by the rest of the cats in the room. There were 18 cats present in this room. The other 2 cat colony rooms need additional litter boxes as well.

1.6(h) Many dogs housed in the basement appear to have less than double the minimum standard size enclosure as required in 1.6(b) and therefore are required to be exercised in runs at least twice a day or walked on a leash for at least 20 minutes per day. The primary enclosures in the basement are equipped with guillotine doors; but these doors are closed and the enclosures are doubled up with dogs on either side of the guillotine doors, therefore, these animals can not get enough exercise. Many of these dogs are said to be unmanageable or potentially dangerous, therefore walking on a leash for 20 minutes per day would be prohibitive.

Note: A large dog, such as a 100 lb mastiff measuring 42" long, requires a **minimum** of 16 square feet of floor space in their primary enclosure. A medium dog, such as a 70 lb shepherd mix measuring 36 inches long, requires approximately 12 ¼ square feet of floor space. Double the minimum standard size would be approximately 32 square feet and 24 ½ square feet, respectively.

8:23A-1.8 Sanitation

1.8(a, b) Repeat violation: Excessive amounts of feces were present in the dog kennel runs as stated previously. Many dogs have smeared feces on their fur and between their toes due to having trampled through the excessive accumulation. A large number of dogs continue to have diarrhea, as in the previous inspection. The facility had not yet completed cleaning the dog's kennels during the time of inspection; however, the amount of feces present in each kennel illustrates the need for staff to scoop the dog runs, which is not being done. Inspectors were told that the City of Newark will not remove trash that contains feces. Appropriate measures need to be taken to remediate the excessive accumulation of feces in animal's primary enclosures.

Carpeted cat furniture in the cat colony rooms are caked with fur and feces and are not cleaned and disinfected often enough. Two new wooden cat trees have been purchased, but have not yet been used at the time of this inspection.

8:23A-1.9 Disease Control

1.9(a) Repeat violation: Disease control and sanitation protocols have not been posted at the facility. Inspectors were told that these have been developed, but are being reviewed and will be posted shortly. There is still no protocol for the placement of cats/kittens into the colony rooms, and multiple cats/kittens were sick in these rooms. One kitten (#84669) was pointed out by Inspector Bialy to staff so it could be taken to the sick room for treatment. This kitten had severe nasal discharge and dried diarrhea caked on its rear end that appeared to be causing a blockage that prevented the kitten from defecating. This kitten was immediately taken to the sick room as requested.

1.9(d) Repeat violation: Animals are not being properly observed on a daily basis by staff and are not being provided with prompt basic veterinary care. It is recommended to train animal care takers to look for signs of illness on a daily basis and report their findings to the appropriate medical staff. Furthermore, several of the dogs were severely matted and in need of grooming. One dog, an elderly shih-tzu, was said to be extremely aggressive and was unable to be handled by staff. However the dog would have to be handled in order for its cage to be properly sanitized so provisions could be made to restrain the animal to be groomed, as well.

1.9 (d-2) Repeat violation: Stress relief has not yet been provided for cats in the fractious cat room. Inspectors were told that shelf units with cubby holes are being constructed for this room to alleviate stress by providing a place for them to hide. These are being constructed of marine board and will be sealed to eliminate porosity.

8:23A 1.11 Euthanasia

1.11(f, g) Repeat violation: Inspectors were told that euthanasia records for animals now specify the animal's weight and method of euthanasia. Inspectors were shown one record which specified the amount of euthanasia solution used and the method; however the animal's weight was not recorded. Instructions must be posted and all animals must be weighed prior to being euthanized, and their weight recorded along with the method of euthanasia and dosage.

8:23A 1.13 Records and administration

1.13(a) Repeat violation: Cats deemed to be feral did not have sufficient identification records. The only means of identification for these cats are different colored marks that are applied to each cats head. This identification method is used to determine which day of the week the cat came in, so staff would know which day the cat could be euthanized after completion of the 7 day stray hold. Also, two kittens receiving medical treatment in the SSH room were recorded under one impoundment number. Each animal must have its own impoundment number to ensure accurate records.

Notes:

The following is not being cited as a violation; however it is noted that several of the facility's protocols could be improved:

- Management must ensure that kennel cleaning staff are properly trained on what the signs of contagious disease are so they are able to recognize sick animals while cleaning. This is important because these staff members spend the most time with the animals, and are the first people to see them everyday.
- Protocols should be amended so there is a clear process for staff members to follow when reporting that there is an animal they suspect has a contagious illness. Whether it is by placing a colored piece of paper on the animal's cage, or directly reporting the animal to the veterinary technicians, all staff should be instructed on how the process will specifically work.

According to the results of the 2008 Shelter Intake & Disposition Survey completed by the facility, the shelter is euthanizing 67% of cats and 28% of dogs. The adoption rate for cats is only 9% for cats and 38% for dogs. The Office of Animal Welfare believes that the facility could drastically increase adoption rates and lower euthanasia by implementing some animal friendly programs. Currently the facility does not allow volunteers at the shelter, according to staff, because of liability reasons. It is recommended that the facility reach out to other shelters in the area to see how they have successfully implemented their volunteer programs. Once a volunteer base is established, the facility could also participate in off site adoption programs at various places to increase exposure of shelter animals. It is also recommended that the facility reach out to find suitable foster homes for young animals, or animals that need to be homed outside the shelter setting until they are adopted. By implementing a successful foster program, the facility could ensure adequate cage space and help with overcrowding. Young kittens, especially, could be put in foster care until ready for spay/neuter & adoption. Other adoption incentives could include reduced adoption fees, or other adoption promotions, such as a reduced or free veterinary office visit or other similar incentives. Information on successful programs implemented by other facilities is being included with this report for the facility to review.